

Hand Labellers Warranty Specifications

Introduction

Subject to these conditions, Saito offer a Warranty on Hand labellers; to which a Back to Base Service applies. Saito warrants that your product will be free from defects in materials or workmanship.

Length of Warranty

12 months from date of purchase; for Saito brand hand labellers

24 months from date of purchase; for Meto brand hand labellers

To make a Warranty Claim

- First you must contact the Customer Service Team (details below).
- Complete & include a Hand Labeller Repair Form (refer Helpful Tips on our website), when returning gun.

Return the gun to -

Saito
Attention: Customer Service/Gun Repairs
3-7 Tawari Street
Mt Eden
Auckland 1024

Warranty Exclusions

- Any damage due to misuse or abuse of the hand labeller or normal wear and tear from regular use.
- Re-inking of Saito hand labeller ink rollers is not recommended and will void the warranty.
- Ink roller replacement is not covered.
- This warranty is void if using non-genuine (Saito) consumables.

Resellers: This warranty is valid from the date of purchase from Saito, NOT when the customer purchases from you