



Labels | Tags | InkJet

Labels, Tags & InkJet

Barcode Printers

Hand Labellers & Labels

Scanners & Full Service Support

Hand Labellers Warranty Specifications

Introduction

Subject to these conditions, Saito offer a Warranty on Hand labellers; to which a Back to Base Service applies.

Saito warrants that your product will be free from defects in materials or workmanship.

Length of Warranty

12 months from date of purchase; for Saito brand hand labellers

24 months from date of purchase; for Meto brand hand labellers

To make a Warranty Claim

- First you must contact the Customer Service Team (details below).
- Complete & include a **Handlabeller Repair** Form (located on our website), when returning gun.

Return the gun to -

Saito

Attention: Customer Service/Gun Repairs

3-7 Tawari Street

Mt Eden

Auckland 1024

Warranty Exclusions

- Any damage due to misuse or abuse of the handlabeller or normal wear and tear from regular use.
- Re-inking of Saito handlabeller ink rollers is not recommended and will void the warranty.
- Ink roller replacement is not covered.
- This warranty is void if using non-genuine (Saito) consumables.

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